



## QualityNet | AWS Cloud

October 3, 2022



### Planned Activity

**Planned Actions:** Restart Splunk and re-sync the KV store.

**Impacted Application Development Organizations (ADOs):** All ADOs and Ventech

**Planned Downtime:** Starting tonight, October 3, from 7:00 p.m. until 10:00 p.m. ET, we will be stopping the Splunk cluster in order to remedy an issue with the KV store, which is causing token-based authentication issues.

**What To Expect:** Splunk will be unavailable during this window.

For any questions, please reach out to [#Help-Splunk](#) via Slack or reach out directly to Jon Warren or Fernandez Mbah.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:  
[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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